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**Ministry Of Education (MOE)Electronic Library (AlDiwan)
Voucher Redemption**

Dear Parents,

Greetings!

We are pleased to provide you with Al Diwan access vouchers for accessing digital versions of your MoE Book Store order .

Al Diwan is the Ministry of Education Digital Reading Platform containing all MoE digital publications and interactive Student Books.

Ministry of education mandatory subjects for Grades 1-12

- Islamic Studies (for Muslim students)
- Arabic Language for Arab natives
- Arabic language for Non- Arab
- UAE Social studies - for Arab natives (in Arabic)
- UAE Social studies - for Non- Arab(in English)
- Moral Education Program (MEP)

The access to MOE Digital reading platform (AlDiwan) for private education sector is handled through a voucher redemption system. These vouchers are managed by MOE Book Store platform, and linked with each school's books order.

How can I get my school vouchers

You will be receiving a list of electronic vouchers that can be used to access the digital and interactive version of your printed books via **SMS**.

Whom I should contact if I have any technical issue with AlDiwan

If you received your vouchers, but facing technical difficulties to view the books, or any other technical issue related to AlDiwan platform, please contact MOE IT support to raise a technical ticket at 06-7017000 or send email to sd@moe.gov.ae

References and guides:

1. Registration and voucher redemption

- Video guide: https://youtu.be/qyh8r6pj_4c
- User Manual: <https://qrgo.page.link/3H862>

2. Al Diwan getting started:

<https://elib.moe.gov.ae/moelib/getting-started/>

For any support enquiries you may have, please contact MoE technical support at: Phone: 06-7017000 or send email to sd@moe.gov.ae

AJ Admin