

Cir No22/AJB/AY2021-22/OCTOBER

4th October 2021

### **Ministry Of Education (MOE )Electronic Library (AlDiwan) Voucher Redemption**

Dear Parents,

Greetings!

We are pleased to provide you with Al Diwan access vouchers for accessing digital versions of your MoE Book Store order .

Al Diwan is the Ministry of Education Digital Reading Platform containing all MoE digital publications and interactive Student Books.

#### **Ministry of education mandatory subjects for Grades 1-12**

- Islamic Studies ( for Muslim students)
- Arabic Language for Arab natives
- Arabic language for Non- Arab
- UAE Social studies - for Arab natives ( in Arabic)
- UAE Social studies - for Non- Arab( in English)
- Moral Education Program (MEP)

The access to MOE Digital reading platform (AlDiwan) for private education sector is handled through a voucher redemption system. These vouchers are managed by MOE Book Store platform, and linked with each school's books order.

#### **How can I get my school vouchers?**

You will be receiving a list of electronic vouchers that can be used to access the digital and interactive version of your printed books via SMS.

#### **Whom I should contact if I have any technical issue with AlDiwan?**

If you received your vouchers, but facing technical difficulties to view the books, or any other technical issue related to AlDiwan platform, please contact MOE IT support to raise a technical ticket at 06-7017000 or send email to [sd@moe.gov.ae](mailto:sd@moe.gov.ae)

References and guides:

You can learn more about user registration and voucher redemption from here: [Click Here for User Guide](#)

For any support enquiries you may have, please contact MoE technical support at: Phone: 06-7017000 or send email to [sd@moe.gov.ae](mailto:sd@moe.gov.ae)

AJ Admin